

## Complaint Data

### Data for the month ending: September 2023

Sr. No	Received from	Pending at the end of last month	Received	Resolved *	Total Pending #	Pending complaints 3months	Average Resolution time^ (in days)
1	Directly from Investors	NIL					
2	SEBI (SCORES)						
3	Other Sources (if any)						
	<b>Grand Total</b>						

Note: ^ Average Resolution time is the sum total of time taken to resolve each complaint in days, in the current month divided by total number of complaints resolved in the current month.

### Trend of Monthly Disposals of Complaints

Sr. No.	Month	Carried forward from previous month	Received	Resolved*	Pending#
1	April, 2023	NIL			
2	May, 2023	NIL			
3	June, 2023	NIL			
4	July, 2023	NIL			
5	August, 2023	NIL			
6	September, 2023	NIL			
7	October, 2023	Not Applicable			
8	November, 2023	Not Applicable			
9	December, 2023	Not Applicable			
10	January, 2024	Not Applicable			
11	February, 2024	Not Applicable			
12	March, 2024	Not Applicable			
	<b>Grand Total</b>	NIL			

Note: \* Inclusive of complaints of previous months resolved in the current month.

# Inclusive of complaints pending as on the last day of the month.

### Trend of Annual Disposals of Complaints

Sr. No.	Financial Year	Carried forward from previous month	Received	Resolved*	Pending#
1	2018-19	NIL	NIL	NIL	NIL
2	2019-20				
3	2020-21				
4	2021-22				
5	2022-23				
6	2023-24				
	<b>Grand Total</b>				

Note: \* Inclusive of complaints of previous months resolved in the current year.  
 # Inclusive of complaints pending as on the last day of the year.